

Returns

It is our aim to ensure that you are delighted with your order however we understand that occasionally you may wish to return an item. You may return any item if it is in its original, unused condition including all original packaging. C&C Business 4U, Ltd will not accept products returned with an unacceptable usage or have been altered from their original status.

You have up to 14 calendar days to return waterinas purchased on our online shop. Please email us at info@waterinas.co.uk within 7 days of receiving your item/s of your wish to do so to request a return form.

Afterwards, complete the return form and send it back with the waterinas to the address we will indicate in the return instructions email. Please be aware, the returns are made at your own expense.

Please allow up to 5 working days from the date the item arrives back with us. We will email you as soon as your refund has been finalised. Successful returns will be credited to the original payment method and may take 3-5 working days to reappear in your account depending on payment option chosen

Once the waterinas have been received you will receive a confirmation email and your refund will then be processed.

Be aware that sale or special promotions only will be exchanged if defaulted

Exchanges

If you would like to exchange a pair of waterinas please contact us at info@waterinas.co.uk within so we can keep hold of the preferred colour/size until the original item is received. The return of the unwanted waterinas will be at your own expense.